For the past few years it has been a pleasure to not answer the phone and listen to a sales pitch from someone that I don't care about. Please do not allow the Banking industry to pressure you into this action. The tellers of the bank should take care of your banking needs when you are at the bank, and not have to play telemarketeer for the industry. If the customer wants different services or programs let them make the contact. Let the State of Indiana be a trend setter in keeping the solicitations away from the phone lines. Thank you very much, Michael and Charlene DeNeve